

University of Louisville Properties' emphasis remains providing an environment fostering student learning and tight-knit communities. University of Louisville Properties (ULP) is a 1,288 bed residential community on the University of Louisville Belknap campus. Since coming on the scene in August 2000 as the first privatized community on the University of Louisville (UofL) campus in partnership with their Housing and Residence Life department, ULP offers a variety of housing options to students. ULP adds to the entire stock of university housing that makes each hall to hall experience different whether they are suite style, traditional residence halls or student apartments. University of Louisville Properties offers a multitude of educational programs that are highly attended by residents and commuter students. Based on Astin's Theory of Involvement, we all know that student involvement outside the classroom has been linked to students' learning and development as well as helping in retention.

An educational approach to handling judicial concerns is supported by the programs students attend. In addition to completing research papers on a topical issue relevant to a students' situation or based on policy violations, a pattern of infractions pertaining to alcohol-related incidences, illegal substances, safety issues and guest violations are responded to by programming that tackles the problems. There have been no repeat offenses after students attend programs as a sanction.

In hall programming with the University's Resources for Academic Achievement (REACH) ensure students have the opportunity to excel academically through the provision of supplemental instruction and study sessions in the hall. This convenient and resourceful programming allows for our students to receive the quality tutoring they need without leaving the comfort of their residence hall. With extremely high attendance by both residents and non-residents we believe this has an overall positive effect on student learning, retention, and ultimately student success.

Beyond collaborations with the University, ULP collaborates with community resources and implements educational programming that serves useful to everyday living and promotes community outreach. Programs involve cooking tips, sexual education, fostering healthy relationships, community service and mental health awareness. Our programming efforts to improve our students through a holistic approach encourage not only academic success but success in transitioning into college life and success in life over all.

University of Louisville Properties' prides itself in outstanding customer service. Extensive year round training helps foster a community-oriented staff with an overall goal to retain satisfied students that expect nothing but the best. From resident appreciation dinners to 24 hour maintenance turnaround, our customer service efforts over the years have proved successful as we have gone from managing one property to managing four properties within nine years. Many of our students stay with us for their entire undergraduate careers, maintaining a vibrant and diverse student population in our residence halls as well as on campus.