



Dr. Kate Mueller
Director
Community College Division
February 5, 2013

NASPA Board Action Items

None at this time

NASPA Mission

To be the principal source for leadership, scholarship, professional development, and advocacy for students.

Leadership

- *Advisory Board Report*

Community College Division members submitted, and encouraged colleagues to proposals for regional and national conference educational sessions.

CCD members contributed to scholarship, provided advocacy on behalf of community colleges, and submitted and encouraged other to submit nominees for regional and national awards.

A proactive effort has been made in continuity for CCD membership, by sharing possible SSAO and Regional Representative colleagues' names with respective leadership (i.e. Regional Directors and NASPA Chair-Elect).

A Community College newsletter was distributed in early January 2013. Another "pre-conference" newsletter will be written and distributed in late February/early March.

- *Leadership/Volunteer Management*

Region IV-West Representative, Dr. Keegan Nichols

- Co-Chair for Programs at the NASPA Region IV-W conference

- Served on mission alignment committee for Region IV-W

Region VI Representative, Laura Dulgar

- Community College Division reception was hosted by Regions V and VI at the Huliha Conference in Hawaii. Twenty two attended the hosted reception on Friday, November 9, 2012.
- Community College Division Meeting – Regions V and VI held a CCD meeting on Saturday, November 10 to discuss Region business. Topics covered:
 - Nominations for Awards –
 - Encourage to nominate colleagues
 - NASPA Region VI Business Update
 - Recommended NUFP Scholarship CC Representative to committee
- Landscapes – Purpose-Prospective-Possibilities
 - Approached the Conference Chair about the possibility of having a community college track. Brainstormed with community college members possible program proposals.
- Communication –
 - Sent a letter to those who attended the CCD meeting at Huliha Conference.
 - Sending update to Region VI CC members. In the process of researching email addresses. Issue with getting member email addresses from the National Office.
 - Following up with members who committed to submitting program proposals to the 2013 Western Regional.
 - Sending reminders to CCD members regarding Online Learning Series.
 - Working with AZ NASPA to host a community college workshop in the fall.

SSAO Representative, Dr. Ivan Harrell

- Serve as the Secretary (Chair-Elect) of the Maryland Community College Chief Student Affairs Officers group. (2012-2013)
- Serve as Co-chair of the first Maryland Community College Males of Color Conference. (2012-2013).
- Volunteered with Anne Arundel Community College Leadership at OBI Works, which provides vocational training and employment services for adults with developmental disabilities. (December 2012)

Faculty Representative, Dr. Dawn K. Lewis

- Representing NASPA Region II and the Community College Division on the Conference Planning Committee for the 2013 *National Conference for College Women Student Leaders* (NCCWSL), which will be held from May 30-June 1, 2013 at the University of Maryland, College Park. She is encouraging increased participation from and program offerings for women attending community colleges by contacting Deans of Student Development and Directors of Student Life at community colleges throughout Region II.

Additionally, she is coordinating the “Day on Capitol Hill” Pre-Conference activity for NCCWSL.

- Attended the Maryland Chief Student Affairs Officers Meeting at Prince George’s Community College with Region II Vice President, Deb Moriarty in June 2012 to discuss ways in which we can solicit additional community college participation in NASPA. Also discussed ways in which NASPA can better meet the professional development needs of staff at 2 year institutions.
- Served as a reviewer for the National Community College Professional Award.
- *Member Engagement*
 - **Region I Representative, Kristina Testa-Buzzee**
 - Communicates with Community College members and non-members in Region 1 through email blasts reinforcing professional development opportunities offered by NASPA.
 - **Region IV-East Representative, Dr. Joi Smith**
 - Identified a Community College track for the Region IV-E Conference and then sent a joint letter from the Regional Director and herself to all of the Community College SSAO’s in the region informing them of the track and track and inviting them to a happy hour in the Regional Suite.
 - At the Region IV-E conference in November, had a community college track that was well received and well-attended. We also hosted a community college social event in the Regional VP’s suite.
 - **Region VI Representative, Laura Dulgar**
 - Nominated the following professional to serve on the Region VI NUFP Scholarship Committee:
 - Frank Amparo, Director of Enrollment Services, and Maricopa Community Colleges at Estrella Mountain Community College
 - Nominated two community college professionals to the Region VI Awards and Nominations Committee:
 - Rebecca Valenzuela at Maricopa Community Colleges at Phoenix College, AZ and
 - Dawn Zoni, Coordinator of Student Affairs, Kapi’olani Community College.
 - Recruited Estrella Mountain Community College’s Phi Theta Kappa Chapter to write an article “Commit to Complete” regarding the partnership between EMCC’s Phi Theta Kappa and Student Services to incorporate the completion agenda into EMCC’s New Student Orientation.

- Sent email update to current Region VI members.
- Sent email to Huluhia/Community College Division meeting participants to encourage them to submit the proposals they committed to submit for the Western Region Conference in SLC/2013.
- **SSAO Representative, Dr. Ivan Harrell**
 - Provided information to Maryland Community College Chief Student Affairs Officers, and multiple Facebook groups pertaining to higher education administration, related to NASPA and the benefits of participation by community college professionals. (May and October 2012).
 - Provided information related to NASPA Community College Online Series to the following groups (November 2012):
 - Maryland Community College Chief Student Affairs Officers
 - Student Services Leadership at Anne Arundel Community College
 - Multiple Facebook groups pertaining to higher education administration.
 - Maryland Community College Chief Student Affairs Officers.
- *Community Involvement*
 - **SSAO Representative, Dr. Ivan Harrell**
 - Member of the Anne Arundel County Mental Health Roundtable (2012-2013)
 - **SSAO Representative, Dr. Faye Naples**
 - On Saturday, June 9th 2012 Community College Division SSAO Fabienne McPhail Naples presented, “Transforming the Community College Classroom through Reflection, Research and Service” at Stanford University’s Human Rights Education symposium. The heart of the presentation focused on Golden West College’s seventh annual Peace Conference and www.iSanctuary.org, an anti-human trafficking organized to help survivors establish financial literacy and independence. iSanctuary was founded by Ms. Stephanie Pollaro, a Golden West Alumni who resides in Mumbai, India. Stanford University has received a multi-year grant from U.S. Department of Education grant to explore teaching human rights at California community colleges.
 - **Faculty Representative, Dr. Dawn K. Lewis**
 - I will be presenting a Black History Month workshop at Montgomery College on Black Women as Senior Leaders in Community Colleges, based on the findings from my doctoral dissertation.
- *Award Recognition*
 - **Region I Representative, Kristina Testa-Buzzee**

- Nominated a community college program for Program of the year.
- Nominated a community SSAO for CC Professional of the Year.
- Region 1 selected Dr. Duncan Harris as the Regional Community College Professional of the Year at the November 2013 Region 1 Conference.
- CT and then Region 1 as a whole selected a community college program as Program of the Year, Norwalk Community College Family Economic Security Program.

Region IV-East, Dr. Joi Smith

- John Laws was awarded the Community College Professional Award for Region IV-E

Region VI Representative, Laura Dular

- Community College Professional Award - Dyrrell Foster, Dean of Student Affairs, Rio Hondo College

Faculty Representative, Dr. Dawn Lewis

- Dr. Dawn Lewis received Faculty Senate Excellence Award for 2012 from her institution, Prince George's Community College, Largo, Maryland

Scholarship

- Paulette Dalpes contributed an article entitled: "Encouraging Undergraduate Women Leaders in Community College Settings" to *On Campus with Women* available at www.ocww.org (with a permanent link at www.aacu.org/ocww/volume41_2/index.cfm). You can access the specific article directly at http://www.aacu.org/ocww/volume41_2/fromwhereisit.cfm?section=3.
- Ivan Harrell: Harrell, I., Hilton, A. & Ingram, T. (in press). New & old: Working with veteran staff to improve student success. In *Community College Leadership and Administration: A Case Study Approach to Applying Theory to Practice* (Nevarez, Wood & Rose).
- John Laws
 - Contributor to "Financial Strategy and Leadership for the New Normal", an article being written by Nancy Grund, Managing Editor, Leadership Exchange. Scheduled for publication in Spring 2013.
 - Book in progress is "Executive Transitions in Student Affairs". It is geared toward professionals moving into new role as chief student affairs officers. Edited by Ainsley Carry (Auburn University), Dr. Laws' chapter is (working title) "Strategies for Success".
- Dawn K. Lewis is developer for NCC Online Learning Series: Creation of Knowledge "Bridging the Gap: Partnerships between Historically Black Colleges and Universities and Community

Colleges” Webinar on Friday, February 22, 2013 at 2:00 p.m.; she is co-presenting with colleagues from Bethune-Cookman University.

- Kate Mueller co-authored Module 7, “The Role of Faculty, CAS Standards, and Action Research in Building a Culture of Evidence” of NASPA *publication Building a Culture of Evidence in Student Affairs: A Guide for Leaders and Practitioners* (2012)
- **Fabienne McPhail Naples (Region VI SSAO)**, Vice President for Student Success has been offered a Human Rights Educator Fellowship with the Stanford Human Rights Education Initiative (SHREI) for the 2012-13 academic year. Fabienne was selected as an ideal candidate to work on human rights curriculum development from a pool of qualified community college faculty applicants. As a Human Rights Educator Fellow in the Division of International, Comparative and Area Studies (ICA), Fabienne has also been offered Visiting Scholar status and will serve as a SHREI liaison to Golden West College. Founded in 2010, SHREI brings California community college faculty together with three units at Stanford University – the Division of International, Comparative and Area Studies (ICA), the Program on Human Rights (OHR), and the Stanford Program on International and Cross-Cultural Education (SPICE) – to exchange ideas, develop new curricula, and advance the teaching of Human Rights at the community college level.

Professional Development

Region I Representative, Kristina Testa-Buzzee

- In addition to the awards ceremony, the Community Colleges in the region had 3-5 presentations that focused on community college related issues.
- Region 1 NASPA Conference, November 2012, Mystic CT
 - Everyone Teaches Everyone Learns: Curricular as Pedagogy
Middlesex Community College, MASS
Melissa Welch, Paula Dias, Rebecca Newell
 - Helping Single Parents Graduate Through Innovation and Inquiry
Norwalk Community College
Kristina Testa-Buzzee, Vanessa Morest, Suzanne Brown-Peters
 - The Plus 50 Encore Completion Program
Cape Cod Community College
Jackquie Scarbrough, Linda Willoughby, Paula Fay, Dawn Harney
 - Smashing the Silos: Co-Curricular Program Assessment
Three Rivers Community College
Karin Edwards, David Ferreira

- There will be a panel discussion about working at Community Colleges the National Conferences with representation from four different regions.
- Lead presenter for a Regional Conference workshop with reference to a program at a community college.
- Proposal: National General Workshop proposal on working at community college with multi regional representation as well as multi-level professionals. (acceptance pending)
- Proposal: Lead presenter for a National General Workshop proposal regarding community college programs for student parents. acceptance pending)

Region IV-West Representative, Dr. Keegan Nichols

- Planning a Region IV-W Pre-Conference for Community Colleges

Region IV-East Representative, Dr. Joi Smith

- Coordinated a community college track for NASPA IV-E regional conference
- Participated in a panel of SSAO's representing Community Colleges for a graduate class at Northwestern University
- Created a graduate internship at Oakton Community College for graduate students in higher ed program at Northwestern University (trying to foster understanding of community colleges for grad students in higher ed programs).

Region V Representative, Dr. Nancy Singer

Upcoming Western Regional Conference – accepted programs and activities will include:

- Community College Reception sponsored by Region V and VI; Friday, November 9 from 5 – 6 p.m. on the Naupaka Lawn
- Community College Division Meeting; Saturday, November 10 from 7 – 8 a.m. in Paniolo I
- Educational session: Nurturing Transfer: Community College Collaborations with the University of Hawai'i at Mānoa; Finding Inspiration in Community Colleges (Lead: Nancy Singer)
- Educational Session: Community College panel discussing trends, issues, and career pathways (Lead: Denise Swett for Kate Mueller)

Region VI Representative, Laura Dulgar

Upcoming NASPA National Conference, Florida,

- **Working at Community Colleges – An Important Career Choice Anytime in Your Career**
 - Presenters:
 - Kristina Testa-Buzzee
 - Adrienne Conley
 - John Laws
 - Bette Simmons
 - Laura Dulgar

SSAO Representative, Dr. Paulette Dalpes

Community College Institute at NASPA 2013 National Conference has been accepted as a pre-conference institute. Chair is Paulette Dalpes (SSAO); co-organizers are Joi Lewis (SSAO) and Dawn Lewis Wadud (Faculty in Residence). Topic: Expanding Multicultural Competencies. Description: While Community Colleges serve a diverse student body, rarely do we take the time to look closely at our competencies in this area. This interactive and engaging institute will challenge participants to identify multicultural competencies critical to serving today's increasingly diverse community college students, assess how effectively staff, faculty and students demonstrate these competencies, and develop strategies for how to influence and institutionalize professional development and performance goals of all staff and faculty on campus. The Key Presenter will be: Dr. Kathy Obear, Alliance for Change.

SSAO Representative, Dr. Ivan Harrell

- Developed and provided training to the Student Services Team at Prince George's Community College related to the importance of advising and retention. (June 2012, Region II).
- With Kate Mueller, program accepted for NASPA national conference on Student Learning Outcomes 101.

Faculty Representative, Dr. Dawn K. Lewis

- Appointed to serve as the Acting Associate Dean of Student Services for Montgomery College's Rockville Campus, effective January 2, 2013.

NASPA Community College (NCC) Online Learning Series

The Community College Online Learning Series continues into its third year, providing free call-in opportunities for community college professionals. Offered quarterly, these sixty-minute sessions include a presentation on a specific topic, materials, and time for question and answers.

COMPLETED

Friday, November 16, 2012 at 2:00 p.m. EST

Using Web 2.0 Tools to Augment Service & Support

Barry Hubbard, Ph.D., Faculty & Program Manager, Computer Science Department Associate in Science Degree Programs, Hillsborough Community College

This session explored various free Web 2.0 tools that can be used to help augment services and support initiatives in a variety of functional areas. Participants will also be able to share current practices and ideas as related to the use of technology on their campus.

UPCOMING

February 22, 2013 at 2:00 p.m. EST

Bridging the Gap: Partnerships Between Historically Black Colleges and Universities and Community Colleges

This session will explore opportunities for partnership and resource sharing between community colleges and historically Black colleges and universities. Recruitment of transfer students, articulation agreements, transfer of credit and advisory boards on campus are some of the topics that will be discussed. Presenters: Dawn Lewis - Prince Georges Community College; Cynthia Polk-Johnson and Cletra Peters - Bethune-Cookman University.

April 19, 2013 at 2:00 p.m. EST

Developing a Pathway that Leads to Completion

Dr. Kathleen Cleary, Associate Provost Sinclair Community College

This presentation will explore a systemic approach to developing a student pathway from the moment the student decides to go to college until completion of the credential and entry into the workforce or transfer institution. Sinclair presenters will share their strategic priorities including accelerating degree completion, restructuring the academic pathway, integrating student support with instruction, and identifying opportunities to influence policy changes.

May 2013 (exact date and time to be announced)

Educational Experiences in the Middle East

Dr. Kate Mueller, Director, Al Rowdah Academy, Institute of Applied Technology, Abu Dhabi, UAE

This session will provide insights into the educational system in the United Arab Emirates, with a focus on the presenter's current experience in developing an English language, basic skills and student success curriculum for UAE nationals. Additionally, information about living and working in the Gulf region will be shared, and ample time allowed for questions and answers with participants.

Advocacy

- **Ivan Harrell, SSAO: Participate** on Maryland State Plan for Postsecondary Education Work Group as a community college representative. (2012-2013).
- **Kristina Testa-Buzzee, Region 1:** Helped to keep community colleges in region informed of potential funding opportunities for community college student service programs.
- **Kristina Testa-Buzzee, Region 1:** Advocated for profiling of a community college student in national KC and Division newsletters.
- **Keegan Nicholas, Region IV-West:** Approval of Elevating Financial Aid Directors Task Force Report
 - a. The Kansas Community College Deans Association would like to propose to elevate the incentives for financial aid professionals based

on their professionalism, proficiency in a very specific field and relative impact on the institution's fiscal makeup.

- b. Please see draft of proposal at the end of this report.
 - c. Reference Goal 2.2
- **Fabienne McPhail Naples (SSAO)** received Give a Student a Compass grant in collaboration with California State University, Fullerton to provide Service Learning opportunities to Golden West College Students. This project is currently in the works through fall 2012. Students will have the opportunity to participate in five Service Learning projects throughout the fall semester. One event took place on Saturday, September 29, 2012 where a total of 64 of our GWC students participated in the Service Learning Project in collaboration with the Oakview Partnership Project. This event generated a lot of enthusiasm amongst our students as they joined over 220 volunteers. Over five tons of trash was collected from this site, which included the community center, elementary school and playgrounds. Graffiti was also removed from city trash bins.

NASPA Strategic Plan

No additional items.

Goal 1

1. Build the capacity to create knowledge and use data to provide evidence that will support excellence in practice.

Objectives

- 1.1 Be the primary source of data on the experience of college and university students.
Keegan Nicholas, Region 1: Signed up for google scholars article updates to receive information regarding "adult learners and students with children" and "adult learners" and emailing pertinent articles to Adult Learners and Student with Children KC.
- 1.2 Demonstrate the impact of student affairs on student learning, persistence, and success through scholarship, assessment, evaluation, and research.
Several CCD members contributed to literature that addressed areas within this goal.
- 1.3 Tighten and align the connections among theory, research, and practice.
- 1.4 Enhance skills and provide tools to conduct student affairs program reviews in support of best practice and institutional effectiveness.

Goal 2

2. Lead advocacy efforts that shape the changing landscape of higher education.

Objectives

- 2.1 Assert NASPA's leadership role in critical issues of public policy regarding higher education.
- 2.2 Define, adopt, and communicate a public stance on critical policy issues in higher education.

Keegan Nichols (Region IV-West)

Approval of Elevating Financial Aid Directors Task Force Report

- a. The Kansas Community College Deans Association would like to propose to elevate the incentives for financial aid professionals based on their professionalism, proficiency in a very specific field and relative impact on the institution's fiscal makeup.*
- b. Please see draft of proposal at end of this report.*

- 2.3 Build capacity among membership in order to effectively influence public policy.
- 2.4 Track state and regional issues that might significantly affect students, practitioners, and/or campuses.

Goal 3

3. Launch an initiative to collaborate with student affairs worldwide.

Objectives

- 3.1 Conduct a needs assessment to guide and prioritize NASPA's international efforts.
- 3.2 Clarify NASPA's niche in international student affairs.
- 3.3 Provide context-appropriate professional development activities to improve knowledge and skills of student affairs professionals both domestic and abroad.
Kate Mueller was keynote for Institute of Applied Technology Symposium on Student Services, highlighting NASPA Professional Standards and Competencies.

Kate Mueller working with Tiki Ayiku on Abu Dhabi portion of NASPA June 2013 delegation to Gulf Region, including a proposed one-day mini-symposium hosted by Institute of Applied Technology.

Goal 4

4. Strengthen NASPA by making it a more responsive, vital and sustainable organization.

Objectives

- 4.1 Diversify and strengthen the sources of NASPA's revenue.
- 4.2 Increase collaboration and partnerships with higher education and other organizations.
Region VI: Will work with Region VI and Arizona to partner with Maricopa Community College's Student Success Conference to sponsor/host an event in the Fall, 2013.
- 4.3 Review and redefine the roles and responsibilities of the NASPA President, Executive Director, Regional Vice Presidents, and Board structure and composition.
- 4.4 Increase opportunities for innovation through technology.
Keegan Nichols, Region 1: *Initiated Regional community college LinkedIn page. NASPA Community College Online Learning Series continuing through 2012-2013; see "Professional Development" above.*
- 4.5 Strengthen NASPA's contributions to student affairs graduate preparation programs.
- 4.6 Ensure the participation and inclusion of NASPA's members in leadership and governance.
- 4.7 Examine resources and staffing to ensure alignment with strategic planning goals.